

Commercial Energy Solutions Program

Frequently Asked Questions



- Q. What is the Commercial Energy Solutions Program?
A. The Commercial Energy Solutions Program (“Program”) is designed to promote the replacement of older, inefficient natural gas-fueled equipment with high-efficiency equipment.
- Q. Which energy efficiency measures are covered under the Program?
A. Incentives are provided for qualified equipment commonly installed in a retrofit, major renovation or new construction projects in five categories: furnaces, space heating, process boilers, water heaters and high efficiency griddles.
- Q. Why is UES offering this program?
A. This program is being offered as a benefit to UES gas commercial customers. Upgrading to energy efficient equipment will help them save energy, money, and help the environment.
- Q. Can anyone participate in the Program?
A. You must be a non-residential UES gas customer, and the energy efficient equipment must be installed at a non-residential service address in UES gas territory. Eligible non-residential customers include all Commercial, Industrial, and Public Authority Service and Transportation rates.
- Q. Is there a limit to the amount of incentive funding that I can receive?
A. The Program incentive cap is \$8,000 total per customer per calendar year for equipment installed at all sites in UES gas territory. K-12 school districts may receive up to \$25,000 per calendar year.
- Q. How do I know if the equipment I am purchasing will qualify for the rebate?
A. The equipment specifications are on the application.
- Q. I understand that the Commercial Energy Solutions Program is offered on a first-come, first-served basis. Is there a way that I can reserve funding in advance of the project installation?
A. Yes. Simply download an application form from the website and check the “Pre-Notification” box on the customer information page. Complete the application and submit it to Commercial Energy Solutions via email, fax or postal service. Incentive funds for approved pre-notification applications will be secured for 120 days.
- Q. I plan on applying for an incentive for a furnace, but the equipment will not be delivered for another 3 months. Is there any way that I can receive an extension on my fund reservation over the 120-day reservation period?
A. Probably. Extensions are granted on a case-by-case basis. To request an extension, contact the Commercial Energy Solutions team prior to the expiration of the 120 day reservation.
- Q. Do I have to pre-notify to receive incentive funding?
A. No. Once you have installed the qualified technology, you may complete, sign and submit an application (check the box marked Final) with the appropriate documentation.
- Q. Can the Customer incentive check be assigned to a third party?
A. The customer designates who is to receive the incentive check on the Final Application.
- Q. When will I receive my incentive check?
A. Incentives will be paid within 6 weeks of receipt of the Final Application and all necessary documentation.

For more information, please visit our website at uesaz.com, or call us at 1-866-324-5506

Paid for by UniSource Energy Services gas customers and approved by the Arizona Corporation Commission.